

Humanify Portal

Release Notes - Version 12.6.0.1 (October 2021)

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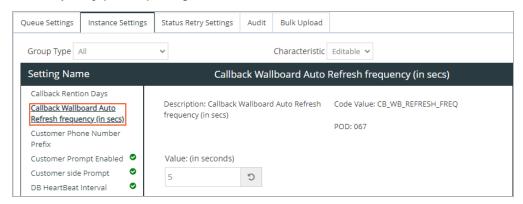
Latest Enhancements

The following features were enhanced for this release:

Callbacks Admin

Adjust Callback Wallboard Auto Refresh Frequency in Callbacks Admin Instance Settings

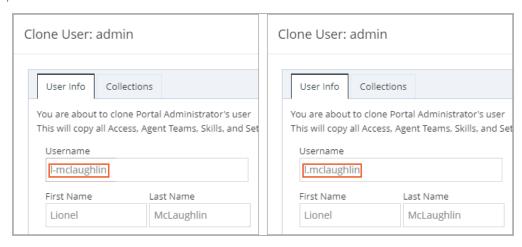
The refresh frequency for the Callbacks Wallboard is now customizable within the Callbacks Admin Instance Settings. Access the **Callback Wallboard Auto Refresh Frequency (In secs)** setting and enter the number of seconds between each refresh into the **Value** field.



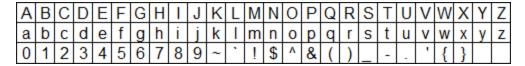
Users and Bulk Request

Support for Hyphens, Periods, and More Special Characters in the Username, First Name, and Last Name Fields

When creating, cloning, or editing a agents and supervisors, you can now use hyphens (-) and periods (.) within the Username, First Name, and Last Name fields.



With the addition of the hyphen and period characters support, these fields now support the following ASCII characters:



This change also applies to the Bulk Request feature.